

EHCP COMPASS CIC

Information Pack

*A complete guide to our free services
for SEND families in England*

Built by SEND parents, for SEND parents.

02 JUNE 2026

ehcpcompass.co.uk

help@ehcpcompass.co.uk · Companies House 17240537

EHCP Compass CIC — Information Pack

Welcome & About Us

Our Mission

EHCP Compass exists to make sure no parent in England has to navigate the Education, Health and Care Plan (EHCP) process alone. The system is hard. The deadlines are tight. The letters are intimidating. The legal stakes are real. We build the free, multilingual tools every SEND family deserves to have.

Our Promise

Everything we provide is:

- **100% free** for families. No subscriptions. No paywalls. No payment details ever requested.
- **Confidential by design.** We do not store the council letters parents paste into our tools, or the family situations they describe — unless they explicitly choose to save them to their account.
- **Available in 25 languages.** Including English, Punjabi, Urdu, Hindi, Bengali, Polish, Arabic, Romanian, Lithuanian, Portuguese, Spanish, French, Italian, German, Turkish, Somali, Tagalog, Ukrainian, Tamil, Gujarati, Pashto, Farsi, Tigrinya, Amharic, Vietnamese and Mandarin — covering the major community languages spoken by SEND families across England. Wellbeing audio is curated in six priority community languages, with more in production.
- **Grounded in UK SEND law.** Every claim links to its primary source — the Children and Families Act 2014, the SEND Code of Practice 2015, the Equality Act 2010, and the most recent DfE and Ministry of Justice statistics.
- **Built by SEND parents.** Our directors and contributors have direct, personal experience of the SEND system. We build the tools we wish we'd had.

The CIC Guarantee

EHCP Compass is registered as a **Community Interest Company Limited by Guarantee** (Company No. 17240537, registered in England and Wales). A CIC's assets are legally committed to community benefit — we cannot distribute profits for private gain. Every penny of grant funding, every donation, and any surplus we generate is reinvested in maintaining and improving the tools we provide to SEND families.

We are accountable to the families we serve.

Core Services & Features

EHCP Compass provides three distinct layers of support: information and guidance, AI-powered tools, and verified directories.

Information & Guidance Hubs

Every page on the site is verified against primary UK legal sources and updated regularly.

- **Start Here** — A calm, six-pathway guided journey through the EHCP process for parents at any stage: worried about your child, requesting an assessment, waiting for a decision, refused, plan in place, or heading to mediation or tribunal.
- **EHCP — Did You Know** — A verified statistics and rights page covering the 19.5% of pupils with SEN, the 5.3% with an EHCP, the 99% tribunal success rate for families, the 11 statutory sections of an EHCP, and the legal roles of councils, schools, parents and health bodies. Every figure linked to its source.
- **Guides** — Long-form how-to articles covering the moments parents need most: writing an EHCP needs assessment request letter, understanding what Section F must legally contain, what to do when the council misses the 20-week deadline, preparing for an annual review, challenging an EHCP refusal step by step, and going to SEND Tribunal.
- **Care & SEND** — A dedicated section for foster carers, kinship carers, special guardians, adoptive parents, birth parents with PR, and SEND young people aged 16+ — covering PEPs, EHCPs, and who can request what.
- **News Feed** — Curated UK SEND policy and news from trusted outlets including Special Needs Jungle, Schools Week, IPSEA, SOS!SEN, and the Department for Education. Updated multiple times daily.

AI Tools — Four free tools in 25 languages

EHCP Compass is the first UK service to offer multilingual AI tools specifically for SEND families. All four tools are free, no signup required for the first three, and grounded in UK SEND law. Each tool produces output in any of the 25 supported languages — priority languages with native model support, and additional languages translated through our AI Gateway with a clearly displayed disclaimer.

- **EHCP Compass Translate** — Paste any council letter, EHCP draft, refusal, or mediation invitation. Get a plain-English explanation in any of the 25 supported languages. Statutory deadlines flagged, rights identified, signposting to IPSEA for case-specific advice. *The UK's first AI translator built specifically for SEND families, in 25 languages.*

- **EHCP Compass Grants Match** — A short wizard takes the family's situation (child's age, conditions, location, household income, what kind of support they need most) and matches them to relevant grants from our verified database of 148 UK SEND/disability funders. For each match: why it fits, what to check before applying, and a suggested opening paragraph for the application.
- **EHCP Compass Annual Review Copilot** — A preparation pack generator. The parent shares their situation; the tool produces a meeting prep checklist, a draft parental contribution they can adapt, age-appropriate prompts to help their child have a voice, questions to ask in the meeting, legally-grounded amendments to consider requesting, and what to do after the meeting.
- **EHCP Compass Deadline Watch** — A personal statutory deadline tracker. The parent enters where they are in the EHCP process and the trigger date for that stage; the tool generates a personal calendar of every relevant statutory deadline, sends email reminders before each one slips, and provides stage-specific guidance for what to expect and how to prepare. Sign-up required (free).

Resource Library

- **Free letter templates** — Pre-structured letters for EHCP needs assessment requests, mediation requests, evidence submissions, and tribunal preparation. Editable and saveable in your free account.
- **Plain-English SEND glossary** — 80+ terms used in the EHCP process explained without jargon.
- **Your 12 legal rights as a SEND parent** — What they mean, when to use them, and what to do if your local authority denies them.
- **Three visual infographics** — The EHCP journey in eight steps, the 20-week statutory timeline, and the 11 sections of an EHCP with Section F highlighted as legally enforceable. Free to view, download and share.
- **Recommended reading library** — Curated UK SEND books across seven categories: starting the EHCP process, lived-experience memoirs, condition-specific titles, neurodivergent voices, sibling wellbeing, books for children themselves, and tribunal preparation. Every title verified in print.

Wellbeing Audio — The School Car Park Series

Short audio episodes for the parent in the moment, available in six priority community languages (English, Punjabi, Urdu, Hindi, Polish, Arabic). Additional language audio (Bengali and others) is in production — when a user selects a language that does not yet have recorded audio, they see a clear "audio coming soon" notice in their language with an email signup to be notified when it launches:

- *If you just got a refusal letter*
- *If today is annual review day*
- *If you've just won tribunal*
- *If you're listening at 2am*

Each episode page links to the underlying legislation and signposts to expert helplines.

Verified Directories

- **Grants, Benefits & Entitlements Directory** — 157 verified ways for SEND families to access financial and practical support. Statutory benefits, local authority discretionary funds, education entitlements, major UK charity grants, equipment grants, digital inclusion, energy and food support, holiday and respite, discount cards, transport, housing, carer-specific support, hardship grants, 16+ transitions, and mental health resources. Every entry sourced and verified.
 - **Local Authority Directory** — All 153 English local authorities responsible for EHCPs. Contact details, Local Offer URL, and verified information. 33 London boroughs fully verified, with more added regularly.
 - **Support Directory** — Over 30 verified UK SEND organisations across legal advocacy (IPSEA, SOS! SEN, Coram, Contact, NAS, Mencap, Scope), financial support (Family Fund, Newlife, Cerebra, Caudwell, Turn2Us), and emotional wellbeing (YoungMinds, Mind, Samaritans, Papyrus, CALM, Shout). Phone numbers, opening hours, eligibility and direct links. Sticky crisis callout for parents in emergency.
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How Families Can Access Support

Three simple steps.

1. Browse

Visit **ehcpcompass.co.uk** from any device. Choose your language at the top right. No account is needed to read any guide, listen to any audio, or use the Translate, Grants Match, or Annual Review tools.

2. Use the Tools

The four AI tools live at:

- **ehcpcompass.co.uk/tools/translate** — explain any council letter
- **ehcpcompass.co.uk/tools/grants-match** — find grants for your child
- **ehcpcompass.co.uk/tools/annual-review** — prepare for the annual review
- **ehcpcompass.co.uk/tools/deadline-watch** — track every statutory deadline (free account required)

All four work on phone, tablet, and laptop.

3. Sign Up (Optional)

A free account at **ehcpcompass.co.uk/signup** lets parents:

- Save letters and translations to come back to later

- Track their case's statutory deadlines and receive email reminders
- Bookmark resources, audio episodes and templates
- Keep their evidence organised in one place

No payment details are ever requested. Accounts can be deleted at any time.

4. Get In Touch

For specific questions, suggestions, partnership enquiries, or safeguarding concerns, email **help@ehcpcompass.co.uk**.

Who We Support

EHCP Compass is built for everyone navigating, working alongside, or supporting the SEND system in England.

Parents and carers

- Parents of children with diagnosed or suspected SEND
- Parents at every stage: considering an assessment, waiting for a decision, mid-process, with a draft plan, with a final plan, preparing for annual review, or going to mediation or tribunal
- Parents whose first language is one of the 25 languages we support, including English, Punjabi, Urdu, Hindi, Bengali, Polish, Arabic, Romanian, Lithuanian, Portuguese, Spanish, French, Italian, German, Turkish, Somali, Tagalog, Ukrainian, Tamil, Gujarati, Pashto, Farsi, Tigrinya, Amharic, Vietnamese and Mandarin
- Foster carers, kinship carers, special guardians, and adoptive parents of children with SEND
- Grandparents and extended family supporting SEND children

SEND young people

- Young people aged 16-25 with EHCPs navigating their own plan
- Young people preparing for transition to adult services

Professionals and partners

- SENDIASS officers and information advisers
- SEND charities and parent-carer forums
- SEND consultants and advocates
- Teachers, SENCOs and education professionals
- GPs, paediatricians, therapists and healthcare professionals supporting SEND families

- Local authority SEND teams and council staff
- Solicitors and legal advisers with SEND clients

Anyone supporting the SEND community

- Volunteers
 - Charity sector professionals
 - Researchers and policy makers
 - Journalists writing about SEND
 - Funders and grant-makers
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Frequently Asked Questions

Is everything really free?

Yes. EHCP Compass is free at the point of use for every family, every professional, and every partner. No subscriptions. No payment details requested. No paywalls. Ever.

Do I need a referral?

No. Anyone can use the site directly. Parents do not need a referral from a school, a SENDIASS officer, a solicitor, or any other professional.

Is this legal advice?

No. EHCP Compass provides information based on UK SEND law, not legal advice for your specific case. For advice on your specific situation, we signpost to IPSEA (0330 606 9410), SOS!SEN, or a SEND-qualified solicitor. Every page makes this distinction clear.

Do you store the letters I paste into your AI tools?

No, not by default. The Translate, Grants Match, and Annual Review tools do not store the text you paste or the family situation you describe. The Deadline Watch tool stores only your case stage, trigger date, language preference, and notification preferences — no child PII, no diagnosis information, no school details.

What languages are available?

The site text and all four AI tools are available in 25 languages: English, Punjabi, Urdu, Hindi, Bengali, Polish, Arabic, Romanian, Lithuanian, Portuguese, Spanish, French, Italian, German, Turkish, Somali, Tagalog, Ukrainian, Tamil, Gujarati, Pashto, Farsi, Tigrinya, Amharic, Vietnamese and Mandarin. Wellbeing audio is currently available in six priority community languages (English, Punjabi, Urdu, Hindi, Polish, Arabic). When a user selects a language that does not yet have recorded audio, they see a clear "audio coming soon" notice in their language with the option

to sign up to be notified when it launches. AI tool output in non-priority languages is translated by our AI Gateway with a clearly displayed disclaimer signposting to IPSEA for case-specific advice.

How is EHCP Compass funded?

EHCP Compass is a Community Interest Company **Limited by Guarantee** (Company No. 17240537), funded by grants and donations. We do not take advertising. We do not charge parents. We do not sell user data. Surplus income is reinvested in improving the service. Our CIC structure means our assets are legally locked to community benefit — no profits can be distributed to shareholders or directors, and any surplus must be reinvested in the families we serve.

Are you a registered charity?

No, EHCP Compass is a Community Interest Company **Limited by Guarantee** (CIC LBG), not a registered charity. CICs Limited by Guarantee are the social-enterprise structure most aligned with charitable purposes — there are no shareholders, no shares to issue, and all assets are committed to community benefit under the statutory CIC asset lock. We are regulated by the Companies House CIC Regulator and accountable to the SEND families we serve. Many UK grant funders (including BBC Children in Need, The Fore Foundation, and the Pilgrim Trust) prefer or require this structure.

How can I donate?

Through our donation page powered by Zeffy at the link on ehcpcompass.co.uk. Zeffy is a 100% free fundraising platform — every penny donated reaches EHCP Compass.

How can I partner with EHCP Compass?

Email help@ehcpcompass.co.uk. We welcome partnership conversations with SEND charities, local authorities, SENDIASS services, healthcare professionals, schools, and corporate CSR teams.

How can I refer families to EHCP Compass?

Simply send them the link: ehcpcompass.co.uk. No formal referral process is required. SENDIASS officers, social workers, GPs, teachers, and SEND advocates are welcome to share specific tools, guides, or resources directly with the families they support.

Where is EHCP Compass based?

EHCP Compass CIC is registered in England and Wales. Registered office: Suite 10, Capital House, 61 Amhurst Road, London, E8 1LL. Although the team is based in Berkshire, the service is available to SEND families across England.

Can I delete my account and data?

Yes. At any time. Account deletion is available from your dashboard. We will hard-delete your data within 30 days of your request.

Do you have a safeguarding policy?

Yes. EHCP Compass has a Designated Safeguarding Lead (a CIC director) and a published Safeguarding Statement at ehcpcompass.co.uk/safeguarding. We respond to safeguarding concerns within one working day.

How to Get Involved

Use the service

Visit **ehcpcompass.co.uk** from any device.

Share with families who need it

Every parent of a child with SEND in England can benefit. Share the link with anyone in your network who is navigating, considering, or supporting the EHCP process.

Follow us

- Instagram: **[@ehcp_compass](https://www.instagram.com/ehcp_compass)**
- TikTok: **[@ehcpcompass](https://www.tiktok.com/@ehcpcompass)**
- Facebook: **facebook.com/ehcpcompass**
- X: **[@ehcp_compass](https://twitter.com/ehcp_compass)**

Support our work

Donate through the link on ehcpcompass.co.uk. Every contribution helps us keep guidance accessible for SEND families.

Partner with us

We welcome partnership conversations with SEND charities, local authorities, healthcare providers, schools, corporate CSR teams, and grant-makers. Email **help@ehcpcompass.co.uk**.

Get in touch

For any question, comment, suggestion, partnership enquiry, or safeguarding concern: **help@ehcpcompass.co.uk**.

EHCP Compass CIC is a Community Interest Company Limited by Guarantee, registered in England and Wales. Company number 17240537. Registered office: Suite 10, Capital House, 61 Amhurst Road, London, E8 1LL. This information pack is correct as at May 2026 and is updated quarterly.

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